

Docket No. 10432RR

ABSTRACT OF THE DISCLOSURE

METHOD AND APPARATUS FOR ADAPTIVE TIME-BASED CALL ROUTING IN A COMMUNICATIONS SYSTEM

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A method and apparatus in a communications system for routing a call. A call to a subscriber is received. Call routing information is identified for the subscriber. Responsive to identifying call routing information for the subscriber.

- 10 A determination is then made as to whether a function has been selected for routing the call. Responsive to a determination that a function has been selected for routing the call, the call is routed using a sequence of destinations associated with the function. Responsive to an absence of a determination that the function has been selected for routing the call, the call is routed using a call routing
- 15 schedule based on time. Destinations to which calls are actually completed are monitored and the sequence in which destinations are selected and the sequence of destinations may be altered depending on the call completions made to destinations within the sequence of destinations.

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